

Wellcome "GET SET FOR FUN & FRESH SURPRISES! Join our sure-win lucky draw!"

Lucky Draw Terms and Conditions

1. Participants must be a Hong Kong resident (holders of a valid HKSAR identity card) and aged 18 or above when register this promotion.

This promotion only accept the Hong Kong mobile phone numbers which can receive and send WhatsApp message and accepted the WhatsApp in-app Terms and Privacy Policy when registering this promotion.

The Hong Kong mobile phone numbers which do not carry a WhatsApp account or have not accepted the WhatsApp in-app Terms and Privacy Policy yet when registering this promotion, will be unable to receive the winning WhatsApp message and the winning WhatsApp message will not be resent.

2. Promotion / purchase period: 14 April to 11 May 2023, 4 weeks in total

Registration period: 14 April to 12 May 2023

3. Within the promotion period, a customer makes a single purchase of HK\$50 or above with a valid receipt, can enter the lucky draw through our promotion website wellcomeluckydraw.hk by registering the receipt date, purchase amount, 11 digits of the Wellcome receipt number and their Hong Kong mobile phone number.

Participants should keep the original receipt for the prize redemption / verification.

4. Every successful registration (each receipt) will win an "Instant Win Prize".

5. A valid receipt must be an original receipt issued between 14 April and 11 May 2023 by any Wellcome supermarkets in Hong Kong with purchase of HK\$50 or above in a single transaction. The original receipt should clearly show the purchased product name, purchase amount, receipt date and receipt number.

For the purchase amount "paid" by Wellcome shopping vouchers, no purchase amount deduction for the Wellcome shopping vouchers is needed and it would not affect the receipt's participation qualification and lucky draw chances.

The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and "other coupons") and the products refunded and excludes the purchase / redemption of "Happy Stamp" series redemption items (including purchase / redemption of "Happy Stamp" series redemption items by yuu Points), Hey Clay redemption items (including purchase / redemption of Hey Clay redemption items by yuu Points), redemption of free products / gifts / prizes, refunded products, plastic shopping bag charges, the purchase of Wellcome

shopping vouchers, Octopus top-ups and delivery charges are not considered as purchase.

This promotion is for Wellcome supermarket only, and not applicable to Market Place by Jasons App or yuu to me online shopping platform.

6. Each single receipt with HK\$50 purchase can get one lucky draw chance. An additional lucky draw chance will be given for the purchase of every additional HK\$50 purchase.

Extra lucky draw chances will be given by purchasing the designated product(s) of the week. If a receipt includes one kind of the designated products of the week, an extra lucky draw chance will be given, includes two kinds of the designated products of the week, 2 extra lucky draw chances will be given and so on. Purchased the same kind of the designated product with more than 1 piece will still get 1 extra lucky draw chance only.

The designated product(s) will be changed every week, please refer to the promotion website for the designated product(s) of the week. The designated product(s) will be updated on every Friday (12 midnight) during the promotion period.

Each receipt can get a maximum of 10 lucky draw chances (including lucky draw chance(s) given by purchase amount and extra lucky draw chance(s) given by the purchase of the designated products).

7. Number of participations and number of the 6th / 7th / 8th prizes being won by each person / Hong Kong mobile phone number are not limited while only one prize can be won in total for grand, 2nd, 3rd, 4th prize and 5th prize collectively for each person / Hong Kong mobile phone number in this promotion and whole promotion period. The same rule would be applied to the same participant registering different Hong Kong mobile phone numbers or different participants registering the same Hong Kong mobile phone number in our promotion.

Each receipt can be registered once only, any duplicated registrations or wrong inputs will result in disqualification.

8. All prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. The prize quotas are set weekly.

The instant win prizes include:

- Grand prize: 1-Minute Free Shopping Spree on Fresh Item at Wellcome Fresh Store (1 winner per week, total 4 winners)

- 2nd Prize: Rasonic RDW-J6W Table Top Dishwasher, 1 unit (valued at HK\$3,480) (2 winners per week, total 8 winners)

- 3rd Prize: DAEWOO SK1 Electric Barbecue Plate, 1 unit (valued at HK\$1,299) (3 winners per week, total 12 winners)

- 4th Prize: Anova ANVS02-UK00 Precision Vacuum Sealer Pro, 1 unit (valued at HK\$1,199) (3 winners per week, total 12 winners)
- 5th prize: Bruno BAK802-IV Soy milk & Soup Blender, 1 unit (valued at HK\$698) (5 winners per week, total 20 winners)
- 6th prizes: Freebie e-coupons (each prize of below is independent prize):
 - Vita Sparkling Peach & Orange Tea, 310ml, 1 can (250 winners per week, total 1,000 winners)
 - Dutch Lady Full Cream Milk, 470ml, 1 pc (250 winners per week, total 1,000 winners)
 - Amoy Mala Multi Purpose Sause, 220g, 1 pc (250 winners per week, total 1,000 winners)
 - Foursears Prawn Crackers, 36g, 1 pc (250 winners per week, total 1,000 winners)
 - Pak Fook Soya Drink/ No Sugar Added Soya / Lite Soya Milk, 236ml, 1 box (250 winners per week, total 1,000 winners)
 - Virjoy M-Fold Towel (250pc), 1 pc (250 winners per week, total 1,000 winners)
 - Pure by Meadows All purpose Cotton Tip (200pcs), 1 pc (250 winners per week, total 1,000 winners)
- 7th prizes: Wellcome shopping discount offer e-coupons (each prize of below is independent prize):
 - Spend upon \$250, save \$20 (250 winners per week, total 1,000 winners)
 - Spend upon \$150, save \$10 (250 winners per week, total 1,000 winners)
 - Spend upon \$100, save \$5 (750 winners per week, total 3,000 winners)
- 8th prizes: Product discount offer e-coupons (all product discount offers are independent prizes):
 - Assorted product discount e-coupon

For each transaction, only one "shopping discount offer" or "product discount offer" e-coupon can be used and cannot be used in conjunction with other discounts / offer coupons.

The 6th and 8th prizes are only applicable to Wellcome supermarket physical stores which the products are available. The 7th prize is applicable to all Wellcome supermarket physical stores. For the 6th and 7th prizes' / discounts' flavours, options and redemption details, please refer to the redemption details in the e-coupon and subject to supplies in Wellcome stores.

9. Winning notification and redemption details:

Grand, 2nd, 3rd, 4th and 5th prize winners:

The winners will be contacted individually by phone for the winning registration within 3 working days after win. After the winners received the winning registration notification, the winners are required to provide English full name (must be the same as shown on HKID card), the complete and clear original winning receipt and its photo for verification and complete the winning registration within designated period.

If winners who cannot be contacted within the above period or cannot provide any of above information or cannot complete the winning registration within the designated period after received the winning registration notification will forfeit the prize. If winners cannot be contacted within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

The winners must redeem the prize or redemption letter in person at specific location and time. Authorized redemption is not allowed. The winners will be required to present the original receipts, the HKID card and redemption details WhatsApp message for verifications when redemption. If winners fail to redeem the prize on or before the designated date / fail to present the original receipt, the HKID card or the redemption details WhatsApp message when redemption, Wellcome reserves the right of disqualification. The original receipt will be collected after redemption.

6th and 7th prize winners:

The winners will receive the winning WhatsApp message with e-coupon's website link within 1 working day.

If winners do not receive the winning WhatsApp message or the prizes' e-coupon website link within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

Before redemption, winners shall check the stock level with stores (6th prize).

The winners must redeem the prizes / shopping discount offer at Wellcome supermarkets by presenting the original winning receipt and e-coupon displayed in the real time e-coupon website (screenshot is not accepted) within the valid period specified in the e-coupon. When the

transaction is completed, winners must press "Done" and "Confirm" button in the e-coupon website in the witness of Wellcome staff. Winners should check the products availability with the stores before redemption. If winners fail to redeem the prize / shopping discount offer within the valid period specified on the e-coupon, present the original winning receipt or e-coupon displayed in the real time e-coupon website, or press "Done" and "Confirm" button in the e-coupon website in the witness of Wellcome staff, will forfeit the prize.

8th prize winners:

After win, the product discount e-coupon would be displayed immediately in the lucky draw result page, winners shall take a screenshot (must clearly show the whole and complete e-coupon) or download the e-coupon immediately. No re-issuance of e-coupon, if winners fail to get the lucky draw result (due to network or other problems), take the screenshot or download the e-coupon, will forfeit the prize.

Before redemption, winners shall check the stock level with stores.

The winners must redeem the product discount offer at Wellcome supermarkets by presenting the whole and complete e-coupon screenshot or image within the valid period specified in the e-coupon. If winners fail to redeem the product discount offer within the valid period specified on the e-coupon, present the whole and complete e-coupon screenshot or image, Wellcome reserves the right of disqualification.

10. Each day will run from 12 midnight to 11:59pm.

The date and time on the promotion website's server will be final for all dates and times in this promotion.

11. The registration deadline of the lucky draw for each week is as below:

(each valid receipt can be registered on one of the below (based on the registration time) which is on or after the receipt date while each valid receipt can be registered once only in the whole promotion period)

Week 1: 20 April 2023, 11:59pm

Week 2: 27 April May 2023, 11:59pm

Week 3: 4 May 2023, 11:59pm

Week 4: 12 May 2023, 11:59pm

12. Winners will be drawn randomly by computer during the below periods:

(All prizes of this promotion are instant win prizes, the below dates are for prizes quota allocation)

Week 1: 14 - 20 April 2023

Week 2: 21 - 27 April 2023

Week 3: 28 April - 4 May 2023

Week 4: 5 - 12 May 2023

13. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charges, the purchase / redemption of "Happy Stamp" redemption items (including purchase / redemption of "Happy Stamp" series redemption items by yuu Points), the purchase / redemption of Hey Clay redemption items (including purchase / redemption of Hey Clay redemption items by yuu Points), redemption of free products / gifts / prizes, refunded products, the purchase of Wellcome shopping vouchers, Octopus top-ups and delivery charges are not accepted for this promotion.
14. If the winners confirmed to have a purchase of HK\$50 or above or the designated products in the registration, yet if under verification, the purchase amount is below HK\$50 or does not match the amount entered or the designated products quantity does not match the quantity entered, it will result in disqualification.
15. All winners must agree the terms and conditions of the prizes and the photos and videos taken in the redemption can be used for the promotional purposes in any channels and media by Wellcome for this promotion.
16. Apart from the lucky draw result would be announced to the participant instantly upon the complete registration, the end of weekly promotion notice will be announced on Sing Tao Daily and The Standard on below date:
Week 1: 28 April 2023
Week 2: 5 May 2023
Week 3: 12 May 2023
Week 4: 19 May 2023
17. The photos are for reference only. The prize's colour cannot be selected and subject to the supplier's stock availability.
18. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and the prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
19. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal

injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.

20. If Wellcome reasonably believe that the winner maybe unable to understand the terms and conditions in the acknowledgement of receipt or use / operate the prize safely, the prize and its related issues shall be redeemed and handled by the winner's guardian or immediate family member (limited to parent / son or daughter / spouse, need to provide copy of HK Birth Certificate, Marriage Certificate or guardianship certificate and can understand the terms and conditions in the acknowledgement of receipt and use / operate the prize safely). After the redemption, the winner's guardian or immediate family member shall make sure the winner agrees and understands the terms and conditions in the acknowledgement of receipt and uses / operates the prize with the winner.
21. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
22. During this promotion, if the registered data or winning notification are lost, inaccurate, unidentifiable or damaged caused by any computer, network, telephone or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
23. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of the web registration. Any faulty, duplicated and incomplete information will result in disqualification. If winners cannot receive the winning notifications, redemption details or prizes, or cannot redeem the prizes due to any fake, incomplete or incorrect information provided for this promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number which carries a WhatsApp account, has agreed the WhatsApp in-app Terms and Privacy Policy and carries the traditional voice services provided by Hong Kong mobile network operators, if the mobile phone number does not carry a WhatsApp account, has not agreed the WhatsApp in-app Terms and Privacy Policy or does not carry the voice service or registered phone number is not in use, invalid, changed, cannot send / receive WhatsApp message or cannot make / receive the traditional voice calls when registering this promotion / redemption, it will result in disqualification.
24. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.

25. In the interest of fairness, the employees of The Dairy Farm Company, Limited and its agency are not eligible for entry.
26. In case of disputes, the decision of Wellcome will be final and binding. If Wellcome note any participants use or incite others to use improper or fraudulent acts / means to disturb the promotion operation or cause damages to or affect the promotion holding, integrity, fairness or running, Wellcome reserves the right to disqualify the participants, abolish the participants' previous registration, limit the participants' access to the promotion website and / or provide related services to concerned participants and reserve the right to seek all remedies available.
27. Any personal data collected will be used to contact and verify the identity of the participants for prize redemption only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.com/eng/privacy
28. Trade Promotion Competition Licence No.: 56963-70
Enquiry hotline: 3996-7486