

Wellcome Christmas Lucky Draw

Terms and Conditions

1. Participants must be a Hong Kong resident (holders of a valid HKSAR identity card) and aged 18 or above when register this promotion.

This promotion only accept the Hong Kong mobile phone numbers which can receive and send WhatsApp message and accepted the WhatsApp in-app Terms and Privacy Policy when registering this promotion.

The Hong Kong mobile phone numbers which do not carry a WhatsApp account or have not accepted the WhatsApp in-app Terms and Privacy Policy yet when registering this promotion, will be unable to receive the winning WhatsApp message and the winning WhatsApp message will not be resent.

To agree or check whether you have agreed the WhatsApp in-app Terms and Privacy Policy:

<https://wellcomeluckydraw.com/eng/whatsapp>

2. Promotion / purchase period: 2 December 2022 to 5 January 2023, 5 weeks in total
Registration period: 2 December 2022 to 6 January 2023
3. Within the promotion period, a customer makes a single purchase of HK\$50 or above with a valid receipt, can enter the lucky draw through our promotion website wellcomeluckydraw.com by registering the receipt date, purchase amount, 11 digits of the Wellcome receipt number and their Hong Kong mobile phone number.

Participants should keep the original receipt for the prize redemption / verification.

4. A valid receipt must be an original receipt issued between 2 December 2022 and 5 January 2023 by any Wellcome supermarkets in Hong Kong with purchase of HK\$50 or above in a single transaction. The original receipt should clearly show the purchased product name, purchase amount, receipt date and receipt number.

For the purchase amount "paid" by Wellcome shopping vouchers, no purchase amount deduction for the Wellcome shopping vouchers is needed and it would not affect the receipt's participation qualification and lucky draw chances.

The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and "other coupons") and the products refunded and excludes the purchase / redemption of "Happy Stamp" series redemption items (including purchase / redemption of "Happy Stamp" series redemption items by yuu Points), redemption of free products / gifts /

prizes, refunded products, plastic shopping bag charges, the purchase of Wellcome shopping vouchers, Octopus top-ups and delivery charges are not considered as purchase.

This promotion is for Wellcome supermarket only, and not applicable to Market Place by Jasons App or yuu to me online shopping platform.

5. Each single receipt with HK\$50 purchase can get one lucky draw chance. An additional lucky draw chance will be given for the purchase of every additional HK\$50 purchase.

Extra lucky draw chances will be given by purchasing the designated product(s) of the week. If a receipt includes one kind of the designated products of the week, an extra lucky draw chance will be given, includes two kinds of the designated products of the week, 2 extra lucky draw chances will be given and so on. Purchased the same kind of the designated product with more than 1 piece will still get 1 extra lucky draw chance only.

The designated product(s) will be changed every week, please refer to the promotion website for the designated product(s) of the week. The designated product(s) will be updated on every Friday (12 midnight) during the promotion period.

Each receipt can get a maximum of 10 lucky draw chances (including lucky draw chance(s) given by purchase amount and extra lucky draw chance(s) given by the purchase of the designated products).

6. Number of participations and number of 4th / 5th prizes winning for each person / Hong Kong mobile phone number are not limited while only one prize can be won in total for grand, 2nd and 3rd prize collectively for each person / Hong Kong mobile phone number in this promotion and whole promotion period. The same rule would be applied to the same participant registering different Hong Kong mobile phone numbers or different participants registering the same Hong Kong mobile phone number in our promotion.

Each receipt can be registered once only, any duplicated registrations or wrong inputs will result in disqualification.

7. All prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. The prize quotas are set weekly.

The instant win prizes include:

- Grand prize: 2 million yuu Points (valued at HK\$10,000) (1 winner per week, total 5 winners)
- 2nd prize: HK\$5,000 Wellcome Shopping Vouchers (1 winner per week, total 5 winners)
- 3rd prize: MONOPOLY DREAMS HONG KONG™ Adult Admission Tickets, 4 pieces (valued at HK\$1,040) (5 winners per week, total 25 winners)
- 4th prizes: Monopoly Premiums (each prize of below is independent prize):

- Limited Edition Wellcome x Flyingpig Monopoly Board Game, 1 box (60 winners per week, total 300 winners)
- Limited Edition Wellcome x Monopoly Floor Mat, 1 piece (20 winners per week, total 100 winners)
- Limited Edition Wellcome x Monopoly Tumbler, 1 piece (20 winners per week, total 100 winners)
- 5th prizes: Freebies (each prize of below is independent prize):
 - Vita Sparkling Peach & Orange Tea, 310ml, 1 can (200 winners per week, total 1,000 winners)
 - Dutch Lady Full Cream Milk, 470ml, 1 box (200 winners per week, total 1,000 winners)
 - Nissin Cup Noodles Shrimp & Tomato Flavour, 75gm, 1 cup (200 winners per week, total 1,000 winners)
 - Jack'n Jill Potato Chips (BBQ Flavour), 20gm, 1 bag (200 winners per week, total 1,000 winners)
 - Vitasoy Plant+ Oat Milk / Almond Milk, 946ml, 1 box (200 winners per week, total 1,000 winners)
 - Tempo Moist Flushable Tissue (Aloe Vera), 35pcs, 1 pack (200 winners per week, total 1,000 winners)
 - DentiSmile Slim  Spiral Charcoal Toothbrush, 4pcs, 1 pack (200 winners per week, total 1,000 winners)

For the 4th and 5th prizes' favours, options and redemption details, please refer to the redemption details in the e-coupon and subject to supplies in Wellcome stores.

8. Winning notification and redemption details:

Grand, 2nd and 3rd prize winners:

The winners will be contacted individually by phone for the winning registration within 3 working days after win. After the winners received the winning registration notification, the winners are required to provide English full name (must be the same as shown on HKID card), the complete and clear original winning receipt and its photo and yuu ID QR code screenshot (grand prize) for verification and complete the winning registration within designated period.

If winners who cannot be contacted within the above period or cannot provide any of above information or cannot complete the winning registration within the designated period after received the winning registration notification will forfeit the prize. If winners cannot be contacted

within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

The winners must redeem the prize or redemption letter in person at specific location and time. Authorized redemption is not allowed. The winners will be required to present the original receipts, the yuu ID in yuu App (grand prize), the HKID card and redemption details WhatsApp message for verifications when redemption. If winners fail to redeem the prize on or before the designated date / fail to present the original receipt, the yuu ID in yuu App (grand prize), the HKID card or the redemption details WhatsApp message when redemption / the yuu ID is not belonged to the winner (grand prize) / the yuu ID's member name is inconsistent with the name provided in the winning registration (grand prize) / the yuu ID's member phone number are inconsistent with the phone number registered in this promotion (grand prize), Wellcome reserves the right of disqualification. The original receipt will be collected after redemption.

The grand prize winners must be the existing yuu member or complete the yuu member registration within the designated time after win. The yuu Points will only be credited to the winner's yuu Account which the member's name and phone number are the same as the winner. The yuu Points would be credited to the grand prize winners' yuu Account within 3 months after the winners completed the redemption processes.

The grand prize winners must agree that Wellcome will transfer their personal information to the prize supplier- DFI Development (HK) Limited for the yuu Points redemption purpose.

4th and 5th prize winners:

The winners will receive the winning WhatsApp message with e-coupon's website link within 1 working day.

If winners do not receive the winning WhatsApp message or the prizes' e-coupon website link within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

The winners must redeem the prizes at Wellcome supermarkets (only the stores which the products are available) by presenting the original winning receipt and e-coupon displayed in the real time e-coupon website (screenshot is not accepted) within the valid period specified in the e-

coupon. When the transaction is completed, winners must press "Done" and "Confirm" button in the e-coupon website in the witness of Wellcome staff. Winners should check the products availability with the stores before redemption. If winners fail to redeem the prize within the valid period specified on the e-coupon, present the original winning receipt or e-coupon displayed in the real time e-coupon website, or press "Done" and "Confirm" button in the e-coupon website in the witness of Wellcome staff, will forfeit the prize.

9. Each day will run from 12 midnight to 11:59pm.

The date and time on the promotion website's server will be final for all dates and times in this promotion.

10. The registration deadline of the lucky draw for each week is as below:

(each valid receipt can be registered on one of the below (based on the registration time) which is on or after the receipt date while each valid receipt can be registered once only in the whole promotion period)

Week 1: 8 December 2022, 11:59pm

Week 2: 15 December 2022, 11:59pm

Week 3: 22 December 2022, 11:59pm

Week 4: 29 December 2022, 11:59pm

Week 5: 6 January 2023, 11:59pm

11. Winners will be drawn randomly by computer during the below periods:

(All prizes of this promotion are instant win prizes, the below dates are for prizes quota allocation)

Week 1: 2 - 8 December 2022

Week 2: 9 - 15 December 2022

Week 3: 16 - 22 December 2022

Week 4: 23 - 29 December 2022

Week 5: 30 December 2022 - 6 January 2023

12. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charges, the purchase / redemption of "Happy Stamp" redemption items (including purchase / redemption of "Happy Stamp" series redemption items by yuu Points), redemption of free products / gifts / prizes, refunded products, the purchase of Wellcome shopping vouchers, Octopus top-ups and delivery charges are not accepted for this promotion.

13. If the winners confirmed to have a purchase of HK\$50 or above or the designated products in the registration, yet if under verification, the purchase amount is below HK\$50 or does not match the

amount entered or the designated products quantity does not match the quantity entered, it will result in disqualification.

14. All winners must agree the terms and conditions of the prizes and the photos and videos taken in the redemption can be used for the promotional purposes in any channels and media by Wellcome for this promotion.
15. Apart from the lucky draw result would be announced to the participant instantly upon the complete registration, the end of weekly promotion notice will be announced on Sing Tao Daily and The Standard on below date:
Week 1: 16 December 2022
Week 2: 23 December 2022
Week 3: 30 December 2022
Week 4: 6 January 2023
Week 5: 13 January 2023
16. The photos are for reference only.
17. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and the prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
18. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.
19. If Wellcome reasonably believe that the winner maybe unable to understand the terms and conditions in the acknowledgement of receipt or use / operate the prize safely, the prize and its related issues shall be redeemed and handled by the winner's guardian or immediate family member (limited to parent / son or daughter / spouse, need to provide copy of HK Birth Certificate, Marriage Certificate or guardianship certificate and can understand the terms and conditions in the acknowledgement of receipt and use / operate the prize safely). After the redemption, the winner's guardian or immediate family member shall make sure the winner agrees and understands the terms and conditions in the acknowledgement of receipt and uses / operates the prize with the winner.

20. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
21. During this promotion, if the registered data or winning notification are lost, inaccurate, unidentifiable or damaged caused by any computer, network, telephone or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
22. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of the web registration. Any faulty, duplicated and incomplete information will result in disqualification. If winners cannot receive the winning notifications, redemption details or prizes, or cannot redeem the prizes due to any fake, incomplete or incorrect information provided for this promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number which carries a WhatsApp account, has agreed the WhatsApp in-app Terms and Privacy Policy and carries the traditional voice services provided by Hong Kong mobile network operators, if the mobile phone number does not carry a WhatsApp account, has not agreed the WhatsApp in-app Terms and Privacy Policy or does not carry the voice service or registered phone number is not in use, invalid, changed, cannot send / receive WhatsApp message or cannot make / receive the traditional voice calls when registering this promotion / redemption, it will result in disqualification.
23. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.
24. In the interest of fairness, the employees of The Dairy Farm Company, Limited and its agency are not eligible for entry.
25. In case of disputes, the decision of Wellcome will be final and binding. If Wellcome note any participants use or incite others to use improper or fraudulent acts / means to disturb the promotion operation or cause damages to or affect the promotion holding, integrity, fairness or running, Wellcome reserves the right to disqualify the participants, abolish the participants' previous registration, limit the participants' access to the promotion website and / or provide related services to concerned participants and reserve the right to seek all remedies available.
26. Any personal data collected will be used to contact and verify the identity of the participants for prize redemption only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All



personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.com/eng/privacy

27. Trade Promotion Competition Licence No.: 56388-97