

## Wellcome Summer splash lucky draw

## **Terms and Conditions**

- 1. Participants must be a Hong Kong resident (holders of a valid HKSAR identity card) and aged 18 or above when register this promotion.
- 2. Promotion period / purchase period: 3 June to 30 June 2022, 4 weeks in total Registration period: 3 June to 1 July 2022.
- 3. Within the promotion period, a customer makes a single purchase of HK\$50 or above can enter the lucky draw through our promotion website wellcomeluckydraw.com by registering the 11-digit Wellcome receipt number, purchase date and purchase amount. The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and "other coupons") and the products refunded and excludes the plastic shopping bag charging, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups and delivery charges.
  A valid receipt must be an original receipt issued between 3 June and 30 June 2022 by any Wellcome supermarkets in Hong Kong with purchase of HK\$50 or above in a single transaction. The original receipt should clearly show the purchased product name, purchase amount, receipt date and receipt number.

Participants are only required to input above receipt information when register this promotion.

If participants win a prize, winners are required to register their personal information and upload the original winning receipt's photo to complete the winning registration within 1 day (please refer to point 5 below for the details).

Winners must be a you member when complete the winning registration, if winners are not you member when win a prize, they have to register you member and complete the winning registration within 1 day after winning a prize. The you ID must belong to the winner and the you ID's member phone number must match the phone number registered in the winning registration.

Winners should keep the original receipt for prize redemption / verification. This promotion is for Wellcome supermarket only, and not applicable to Market Place by Jasons App or you to me online shopping platform..

4. Each single receipt with HK\$50 purchase can get one lucky draw chance. An additional lucky draw chance will be given for the purchase of every additional HK\$50 purchase. Extra lucky draw chances will be given by purchasing the designated product(s) of the week. If a receipt includes one kind of the designated products of the week, an extra lucky draw chance will be given, includes two kinds of the designated products of the week, 2 extra lucky draw chances will be given and so on. Purchased the same kind of the designated product with more than 1 piece will still get 1 extra lucky draw chance only.

The designated product(s) will be changed every week, please refer to the promotion website for the designated product(s) of the week.

Each receipt can get a maximum of 10 lucky draw chances (including lucky draw chance(s) given by purchase amount and extra lucky draw chance(s) given by the purchase of the designated products).

Number of participations are not limited while each you ID / mobile phone number can win the same prize once only in the whole promotion period.

Each receipt can be registered once only, any duplicated registrations or wrong inputs will result in disqualification.



- 5. All prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. The prize quotas are set weekly. The instant win prizes include:
  - Grand prize: HK\$10,000 Wellcome Supermarket and Lifestyle Supermarkets Shopping Vouchers (1 winner per week, total 4 winners)
  - 2nd prize: HK\$5,000 Wellcome Supermarket and Lifestyle Supermarkets Shopping Vouchers (3 winners per week, total 12 winners)
  - 3rd prize Summer Cool prizes:

Each week's 3rd prize and their quota are different, the details as follow:

Week	Third Prize	Winner Quantity
Week 1 (2 prizes, 2,000 winners in total)	"Vita" Cold Brew No Sugar Tea Series Drinks, 2 bottles (500ml)	1,000 winners
	"Meiji" Yoghurt, 3 cups (135gm)	1,000 winners
Week 2 (2 prizes, 2,000 winners in total)	"Vita" Fresh Tea Series Drinks, 2 boxes (480ml)	1,000 winners
	"Shunnam" Ready-Made Dessert, 2 bags (250gm)	1,000 winners
Week 3 (1 prize, 1,000 winners in total)	"Dole" Fruit Pop, 1 box (496ml)	1,000 winners
Week 4 (1 prize, 1,008 winners in total)	"Bonaqua" Sparkling Mineralized Water, 2 bottles (500ml)	1,008 winners

For the prizes' favours / options, please refer to the redemption details in the e-voucher and subject to supplies in Wellcome stores.

All winners are required to complete the winning registration within 1 day after win by entering you ID and Hong Kong mobile phone number and uploading the original winning receipt's photo.

If winners do not complete the winning registration instantly after win, they are required to re-enter the winning receipt date and winning receipt number in winning registration to verify the winning qualification.

The winner personal information of each winning receipt can be registered once only, and no change is allowed after registration.

Each winning receipt requires separate winning registration, if a winner win more than one prize by different receipts, each winning receipt require an winning registration. Winners who cannot complete the winning registration within 1 day after win, will forfeit the prize without prior notice.

Grand prize and 2nd prize: after winning registration, if the registered information is successfully verified, the winners will be contacted individually by phone to register English full name and confirm the winning within 3 working days.

3rd prize: after winning registration, if the registered information is successfully verified,



the winners will receive SMS of the winning confirmation within 1 working day. The prize's e-voucher will be added to the yuu ID within 14 working days after winners received the SMS of the winning confirmation.

If winners cannot be contacted (grand prize and 2nd prize) / do not receive the winning confirmation SMS or the prizes' e-voucher (3rd prize) within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 1 working day during office hours after the above period or the winners will be disgualified. The late enquiries would not be accepted.

The grand prize and 2nd prize winners who cannot complete the winning confirmation within the designated period after received the winning confirmation call or do not redeem the prize on or before the designated date, will forfeit the prize.

The 3rd prize winners who do not redeem the prize within the valid period specified on the e-voucher, will forfeit the prize.

6. The uploaded original winning receipt's photo should clearly show the whole receipt and the transaction details.

The original receipt's photo should clearly show the purchased product name, purchase amount, receipt date and receipt number and match the receipt information input when register this promotion.

Each winning registration can only upload one photo and each photo shall only include one receipt.

The uploaded original winning receipt's photo will be verified. If the receipt information does not meet the promotion requirements or does not match the receipt information input, the receipt photo is incomplete or modified, includes more than one receipt, cannot clearly show the transaction details, it will result in disqualification without prior notice.

7. Each week will run from Friday (12 midnight) to the following Thursday (11:59pm) (except 4th week's lucky draw, 24 June 2022 (12 midnight) to 1 July 2022 (11:59pm) would be considered as 1 week / 4th week).

Each day will run from 12 midnight to 11:59pm.

8. The registration deadline of the lucky draw for each week is as below: (each valid receipt can be registered on one of the below (based on the registration time) which is on or after the receipt date while each valid receipt can be registered once only in the whole promotion period)

Week 1: 9 June 2022, 11:59pm

Week 2: 16 June 2022, 11:59pm

Week 3: 23 June 2022, 11:59pm

Week 4: 1 July 2022, 11:59pm

9. Winners will be drawn randomly by computer during the below periods:

(All prizes of this promotion are instant win prizes, the below dates are for the prizes and prizes quota allocation)

Week 1: 3 – 9 June 2022

Week 2: 10 - 16 June 2022

Week 3: 17 - 23 June 2022

Week 4: 24 June – 1 July 2022

- 10. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charge, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups or delivery charges are not accepted for this promotion.
- 11. If the winners confirmed to have a purchase of HK\$50 or above or the designated products in the registration, yet if under verification, the purchase amount is below HK\$50



- or does not match the amount entered or the designated products quantity does not match the quantity entered, it will result in disqualification.
- 12. The grand prize and 2nd prize winners must redeem the prize or redemption letter in person at specific location and time. Authorized redemption is not allowed. The winners will be required to present the original receipts, the yuu ID in yuu App, the HKID card and redemption details SMS for verifications when redemption. The original receipt will be collected after redemption. If winners fail to present the original receipt, the yuu ID in yuu App, the HKID card or the redemption details SMS, Wellcome reserves the right of disqualification.

The 3rd prize's e-voucher will be added to the winners' registered you ID (the record of registering the winning receipt would be final). The you ID must belong to the winner and the you ID's member phone number must be the same as the information winner registered in the winning registration (the record of registering the winning receipt would be final). The winners must redeem the prizes at Wellcome supermarkets by presenting the e-voucher in you App within the valid period specified in the e-voucher. If winners fail to present the e-voucher in you App, Wellcome reserves the right of disqualification.

All winners: if the receipt number on the receipt or the yuu ID in yuu App are inconsistent with the information that has been entered / the yuu ID does not belong to the winner / the yuu ID's member phone number are inconsistent with the phone number registered in the winning registration, Wellcome reserves the right of disqualification.

- 13. All winners must agree the terms and conditions of the prizes and the photos and videos taken in the redemption can be used for the promotional purposes in any channels and media by Wellcome for this promotion.
  - The 3rd prize winners must agree that Wellcome will transfer their personal information to the prize supplier- DFI Development (HK) Limited for the prize redemption purpose.
- 14. Apart from the lucky draw result would be announced to the participant instantly upon the complete registration, the end of weekly promotion notice will be announced on Sing Tao Daily and The Standard on below date:

Week 1: 17 June 2022

Week 2: 24 June 2022

Week 3: 30 June 2022

Week 4: 8 July 2022

- 15. The photos are for reference only.
- 16. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and the prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
- 17. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.
- 18. If Wellcome reasonably believe that the winner maybe unable to understand the terms and conditions in the acknowledgement of receipt or use / operate the prize safely, the prize and its related issues shall be redeemed and handled by the winner's guardian or immediate family member (limited to parent / son or daughter / spouse, need to provide copy of HK Birth Certificate, Marriage Certificate or guardianship certificate and can understand the terms and conditions in the acknowledgement of receipt and use / operate the prize safely). After the redemption, the winner's guardian or immediate family member shall make sure the winner agrees and understands the terms and conditions in the acknowledgement of receipt and uses / operates the prize with the winner.



- 19. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
- 20. During this promotion, if the registered data or winning notification are lost, inaccurate, unidentifiable or damaged caused by any computer, network, telephone or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
- 21. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of the web registration. Any faulty, duplicated and incomplete information will result in disqualification. If winners cannot receive the winning notifications, redemption details or prize, or cannot redeem the prize due to any fake, incomplete or incorrect information provided for this promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number with the traditional voice and SMS services provided by Hong Kong mobile network operators, if the mobile phone number does not carry the voice or the SMS services or registered phone number is not in use, invalid, changed, cannot send / receive SMS or cannot make / receive the traditional voice calls when redemption, it will result in disqualification.
- 22. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.
- 23. In the interest of fairness, the employees of The Dairy Farm Company, Limited and its agency are not eligible for entry.
- 24. In case of disputes, the decision of Wellcome will be final and binding. If Wellcome note any participants use or incite others to use improper or fraudulent acts / means to disturb the promotion operation or cause damages to or affect the promotion holding, integrity, fairness or running, Wellcome reserves the right to disqualify the participants, abolish the participants' previous registration, limit the participants' access to the promotion website and / or provide related services to the participants and reserve the right to seek all remedies available.
- 25. Any personal data collected will be used to contact and verify the identity of the participants for prize redemption only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.com/eng/privacy

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