

## **Terms and Conditions**

- 1. The participant must be a Hong Kong resident (holders of a valid HKSAR identity card) and aged 18 or above.
- 2. Promotion period / purchase period: 4 March to 31 March 2022, 4 weeks in total Registration period: 4 March to 1 April 2022.
- 3. Within the promotion period, a customer makes a single purchase of HK\$88 or above can enter the lucky draw through our website wellcomeluckydraw.com by registering the 11 digits of the Wellcome receipt number, purchase date, purchase amount, English full name (the same as shown on HKID card), the first 4 numeric digits of HKID card number and Hong Kong mobile phone number. The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and "other coupons") and the products refunded and excludes the plastic shopping bag charging, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups and delivery charges.

A valid receipt must be an original receipt issued between 4 March and 31 March 2022 by any Wellcome supermarkets in Hong Kong with purchase of HK\$88 or above in a single transaction. The original receipt should clearly show the purchased product name, purchase amount, receipt date and receipt number.

Participants should keep the original receipt for prize redemption.

This promotion is for Wellcome supermarket only, and not applicable to Market Place by Jasons App or you App.

4. Each single receipt with HK\$88 purchase can get one lucky draw chance. An additional lucky draw chance will be given for the purchase of every additional HK\$88 purchase.

Extra lucky draw chances will be given by purchasing the designated product(s) of the week. If a receipt includes one kind of the designated products of the week, an extra lucky draw chance will be given, includes two kinds of the designated products of the week, 2 extra lucky draw chances will be given and so on. Purchased the same kind of the designated product with more than 1 piece will still get 1 extra lucky draw chance only. The designated product(s) will be changed every week.

Each receipt can get a maximum of 10 lucky draw chances (including lucky draw chance(s) given by purchase amount and extra lucky draw chance(s) given by the purchase of the designated products).

Number of participations and winnings are not limited. Each receipt can be registered once only, any duplicated entries or wrong inputs will result in disqualification.

5. All prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. The prize quotas are set weekly.

The instant win prizes include:



- Grand prize: Samsung 50" Q80A QLED 4K Smart TV, 1 unit (valued at HK\$12,980) (1 winner per week, total 4 winners)
- 2nd prize: Panasonic MC-RS1A Robot Cleaner, 1 unit (valued at HK\$6,950) (1 winner per week, total 4 winners)
- 3rd prize: Nespresso Lattissima One Coffee Machine, 1 unit (valued at HK\$2,688) (1 winner per week, total 4 winners)
- 4th prize: 40,000 yuu Points (valued at HK\$200) (25 winners per week, total 100 winners)
- 5th prize: HK\$100 Wellcome Supermarket and Lifestyle Supermarkets Shopping Voucher (50 winners per week, total 200 winners)
- 6th prize: HK\$50 Wellcome Supermarket and Lifestyle Supermarkets Shopping Voucher (100 winners per week, total 400 winners)

Grand, 2nd and 3rd prize: the winners will be contacted individually by phone within 3 working days.

4<sup>th</sup> prize: the winners will receive SMS of the winning confirmation within 1 working day. The winners are required to submit the clear winning receipt photo and yuu ID QR code screenshot by email or winning phone number's WhatsApp according to the instructions in the SMS. After the submitted information is verified, the yuu Points will be credited to the yuu Account within 3 months.

5th and 6th prize: the winners will receive SMS of the winning confirmation within 1 working day and redemption details within 14 working days.

If winners cannot be contacted (grand, 2nd and 3rd prize) / do not receive the winning confirmation or redemption details SMS (4th, 5th and 6th prize) within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 3 working days during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

The grand, 2nd or 3rd prize winners who cannot provide the clear winning receipt photo and the original winning receipt or cannot complete the winning registration within the designated period after received the winning registration call, will forfeit the prize.

The 4th winners who cannot provide the clear winning receipt photo and you member information within the designated period, will forfeit the prize.

- Winners who cannot redeem the prize on or before the designated date (grand, 2nd and 3rd prize) / 5 May 2022 (5th and 6th prize), will forfeit the prize.
- 6. Each week will run from Friday (12 midnight) to the following Thursday (11:59pm) (except 4th week's lucky draw, 25 March 2022 (12 midnight) to 1 April 2022 (11:59pm) would be considered as 1 week / 4th week).



7. The registration deadline of the lucky draw for each week is as below:

(each valid receipt can be registered on one of the below (based on the registration time) which is on or after the receipt date while each valid receipt can be registered once only in the whole promotion period)

Week 1: 10 March 2022, 11:59pm

Week 2: 17 March 2022, 11:59pm

Week 3: 24 March 2022, 11:59pm

Week 4: 1 April 2022, 11:59pm

8. Winners will be drawn randomly by computer during the below periods:

(All prizes of this promotion are instant win prizes, the below dates are for the prizes quota allocation)

Week 1: 4 - 10 March 2022

Week 2: 11 - 17 March 2022

Week 3: 18 - 24 March 2022

Week 4: 25 March - 1 April 2022

- 9. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charge, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups or delivery charges are not accepted for this promotion.
- 10. If the winners confirmed to have a purchase of HK\$88 or above or the designated products in the registration, yet if under verification, the purchase amount is below HK\$88 or does not match the amount entered or the designated products quantity does not match the quantity entered, it will result in disqualification.
- 11. Winners (except 4th prize) will be required to present the original receipts, the HKID card and redemption details SMS for verifications when redemption.
  - If the receipt number on the receipt or English full name or the HKID card number on the HKID card are inconsistent with the information that has been entered / winners fail to present the original receipt, the HKID card or the redemption details SMS, Wellcome reserves the right of disqualification.
  - The original receipt will be remarked "redeemed" after 5th or 6th prize redemption and collected after grand, 2nd or 3rd prize redemption.
- 12. Winners (except 4th prize) must redeem the prize or redemption letter in person at specific location and time. Authorized redemption is not allowed.
  - Winners must agree the terms and conditions of the prizes and the photos and videos taken in the redemption can be used for the promotional purposes in any channels and media by Wellcome for this promotion.

The 4th prize winners must be the existing you member or complete the you member registration within the designated time after win. The you Points will only be credited to the winner's you



Account which the member's name and phone number are the same as the winner.

The 4th prize winners must agree that Wellcome will transfer their personal information to the prize supplier- DFI Development (HK) Limited for the you Points redemption purpose.

13. Apart from the lucky draw result would be announced to the participant instantly upon the complete registration, the end of weekly promotion notice will be announced on Sing Tao Daily and The Standard on below date:

Week 1: 18 March 2022

Week 2: 25 March 2022

Week 3: 1 April 2022

Week 4: 8 April 2022

- 14. The photos are for reference only.
- 15. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and the prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
- 16. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.
- 17. If Wellcome reasonably believe that the winner maybe unable to understand the terms and conditions in the acknowledgement of receipt or use / operate the prize safely, the prize and its related issues shall be redeemed and handled by the winner's guardian or immediate family member (limited to parent / son or daughter / spouse, need to provide copy of HK Birth Certificate, Marriage Certificate or guardianship certificate and can understand the terms and conditions in the acknowledgement of receipt and use / operate the prize safely). After the redemption, the winner's guardian or immediate family member shall make sure the winner agrees and understands the terms and conditions in the acknowledgement of receipt and uses / operates the prize with the winner.
- 18. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
- 19. During this promotion, if the registered data or winning notification are lost, inaccurate, unidentifiable or damaged caused by any computer, network, telephone or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
- 20. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of the web registration. Any faulty, duplicate and



incomplete information will result in disqualification. If winners cannot receive the winning notifications or redemption details or cannot redeem the prize due to any fake, incomplete or incorrect information provided for the promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number with the traditional voice and SMS services provided by Hong Kong mobile network operators, if the mobile phone number does not carry the voice or the SMS services or registered phone number is not in use, invalid, changed, cannot send / receive SMS or cannot make / receive the traditional voice calls when redemption, it will result in disqualification.

- 21. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.
- 22. In the interest of fairness, the employees of The Dairy Farm Company, Limited and its agency are not eligible for entry.
- 23. In case of disputes, the decision of Wellcome will be final and binding. If Wellcome note any participants use or incite others to use improper or fraudulent acts / means to disturb the promotion operation or cause damages to or affect the promotion holding, integrity, fairness or running, Wellcome reserves the right to disqualify the participants, abolish the participants' previous registration, limit the participants' access to the promotion website and / or provide related services to the participants and reserve the right to seek all remedies available.
- 24. Any personal data collected will be used to contact and verify the identity of the participants for prize redemption only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.com/eng/privacy
- 25. Trade Promotion Competition Licence No.: 55564-71