

Wellcome Warm Up Your Winter Lucky Draw

Terms and Conditions

1. The participant must be a Hong Kong resident (holders of a valid HKSAR identity card) and aged 18 or above.
2. Promotion period / purchase period: 3 December 2021 to 6 January 2022, 5 weeks in total
Registration period: 3 December 2021 to 7 January 2022.
3. Within the promotion period, a customer makes a single purchase of HK\$60 or above can enter the lucky draw through our website wellcomeluckydraw.com by registering the 11 digits of the Wellcome receipt number, purchase date, purchase amount, English full name (the same as shown on HKID card), the first 4 numeric digits of HKID card number and Hong Kong mobile phone number. The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and "other coupons") and the products refunded and excludes the plastic shopping bag charging, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups and delivery charges.

A valid receipt must be issued between 3 December 2021 and 6 January 2022 by any Wellcome supermarkets in Hong Kong. The original receipt should clearly show the purchased product name, purchase amount, receipt date and receipt number.

Participants should keep the original receipt for prize redemption.

This promotion does not accept Market Place by Jasons App's order to join.

4. Each single receipt with HK\$60 purchase can get one lucky draw chance. An additional lucky draw chance will be entitled for the purchase of every additional HK\$60 purchase.
Extra lucky draw chances can be earned by purchasing the designated product(s) of the week. If a receipt includes one kind of the designated products of the week, an extra lucky draw chance will be entitled, includes two kinds of the designated products of the week, 2 extra lucky draw chances will be entitled and so on. Purchased the same kind of the designated product with more than 1 piece will be still entitled 1 extra lucky draw chance only. The designated product(s) will be changed every week.

Each receipt is entitled to a maximum of 10 lucky draw chances (including lucky draw chance(s) entitled by purchase amount and extra lucky draw chance(s) entitled by the purchase of the designated products).

Number of participations and winnings are not limited. Each receipt can be registered once only, any duplicated entries or wrong inputs will result in disqualification.

5. All prizes of this promotion are instant win prizes. The participant would get the lucky draw result instantly upon complete registration. The prize quotas are set weekly.

The instant win prizes include:

- Grand prize: Dyson Purifier Hot+Cool™, 1 unit (HP07, White / Silver, valued at HK\$5,480) (1 winner per week, total 5 winners)
 - 2nd prize: Philips RO Water Dispenser, 1 unit (ADD6911/90, Black, valued at HK\$3,680) (1 winner per week, total 5 winners)
 - 3rd prize: BRUNO Oval Hot Plate, 1 unit (BOE053-GRG, Greige, valued at HK\$1,598) (1 winner per week, total 5 winners)
 - 4th prize: HK\$100 Wellcome Supermarket and Lifestyle Supermarkets Shopping Voucher (50 winners per week, total 250 winners)
 - 5th prize: HK\$50 Wellcome Supermarket and Lifestyle Supermarkets Shopping Voucher (100 winners per week, total 500 winners)
6. Each week will run from Friday (12 midnight) to the following Thursday (11:59pm) (except 5th week's lucky draw, 31 December 2021 (12 midnight) to 7 January 2022 (11:59pm) would be considered as 1 week / 5th week).
 7. The registration deadline of the lucky draw will be at 11:59pm of 7 January 2022.
 8. Winners will be drawn randomly by computer during the below periods:

(All prizes of this promotion are instant win prizes, the below dates are for the prizes quota allocation)

Week 1: 3 – 9 December 2021

Week 2: 10 – 16 December 2021

Week 3: 17 – 23 December 2021

Week 4: 24 – 30 December 2021

Week 5: 31 December 2021 – 7 January 2022

Grand, 2nd and 3rd prize: the winners will be contacted individually by phone within 3 working days.

4th and 5th prize: the winners will receive SMS of the winning confirmation within 1 working day and redemption details within 14 working days.

If winners cannot be contacted (grand, 2nd and 3rd prize) / do not receive the winning confirmation or redemption details SMS (4th and 5th prize) within the above period, the winners shall contact us by calling our enquiry hotline by the registered person and phone number within 3 working days during office hours after the above period or the winners will be disqualified. The late enquiries would not be accepted.

The grand, 2nd or 3rd prize winners who cannot provide the clear winning receipt photo and the original winning receipt or cannot complete the winning registration within the designated period after received the winning registration call, will forfeit the prize.

Winners who cannot redeem the prize on or before the designated date (grand, 2nd and 3rd prize) / 27 January 2022 (4th and 5th prize), will forfeit the prize.

9. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charge, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups or delivery charges are not accepted for this promotion.
10. If the winners confirmed to have a purchase of HK\$60 or above or the designated products in the registration, yet if under verification, the purchase amount is below HK\$60 or does not match the amount entered or the designated products quantity does not match the quantity entered, it will result in disqualification.
11. Winners will be required to present the original receipts, the HKID card and redemption details SMS for verifications when redemption.
If the receipt number on the receipt or English full name or the HKID card number on the HKID card are inconsistent with the information that has been entered / winners fail to present the original receipt, the HKID card or the redemption details SMS, Wellcome reserves the right of disqualification.
The original receipt will be remarked "redeemed" after 4th or 5th prize redemption and collected after grand, 2nd or 3rd prize redemption.
12. Winners must redeem the prize or redemption letter in person at specific location and time and agree the terms and conditions of the prize. Authorized redemption is not allowed. Winners agree the photos and videos taken in the redemption can be used for the promotional purposes in any channels and media by Wellcome for this promotion.
13. Apart from the lucky draw result would be announced to the participant instantly upon the complete registration, the end of weekly promotion notice will be announced on Sing Tao Daily and The Standard on below date:
Week 1: 17 December 2021
Week 2: 24 December 2021
Week 3: 31 December 2021
Week 4: 7 January 2022
Week 5: 14 January 2022
14. The photos are for reference only.
15. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and the prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
16. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.

17. If Wellcome reasonably believe that the winner maybe unable to understand the terms and conditions in the acknowledgement of receipt or use / operate the prize safely, the prize and its related issues shall be redeemed and handled by the winner's guardian or immediate family member (limited to parent / son or daughter / spouse, need to provide copy of HK Birth Certificate, Marriage Certificate or guardianship certificate and can understand the terms and conditions in the acknowledgement of receipt and use / operate the prize safely). After the redemption, the winner's guardian or immediate family member shall make sure the winner agrees and understands the terms and conditions in the acknowledgement of receipt and uses / operates the prize with the winner.
18. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
19. During this promotion, if the registered data or winning notification are lost, inaccurate, unidentifiable or damaged caused by any computer, network, telephone or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
20. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of the web registration. Any faulty, duplicate and incomplete information will result in disqualification. If winners cannot receive the winning notifications or redemption details or cannot redeem the prize due to any fake, incomplete or incorrect information provided for the promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number with the traditional voice and SMS services provided by Hong Kong mobile network operators, if the mobile phone number does not carry the voice or the SMS services or registered phone number is not in use, invalid, changed, cannot send / receive SMS or cannot make / receive the traditional voice calls when redemption, it will result in disqualification.
21. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.
22. In the interest of fairness, the employees of The Dairy Farm Company, Limited and its agency are not eligible for entry.
23. In case of disputes, the decision of Wellcome will be final and binding. If Wellcome note any participants use or incite others to use improper or fraudulent acts / means to disturb the promotion operation or cause damages to or affect the promotion holding, integrity, fairness or running, Wellcome reserves the right to disqualify the participants, abolish the participants' previous registration, limit the participants' access to the promotion website and / or provide related services to the participants and reserve the right to seek all remedies available.

24. Any personal data collected will be used to contact and verify the identity of the participants for prize redemption only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.com/eng/privacy
25. Trade Promotion Competition Licence Numbers: 55290-9