

Terms and Conditions

1. Participant must be a Hong Kong resident (holders of a valid HKSAR identity card) and aged 18 or above.
2. The promotion period / purchase period will be from 14 May to 17 June 2021, for a total of 5 weeks. The registration period will be from 14 May to 18 June 2021.
3. Within the promotion period, customer makes a single purchase of HK\$60 or above can enter the lucky draw through our website wellcomeluckydraw.com by registering the 11 digits of the Wellcome receipt or the 7 digits of the “Wellcome Delivers”^{**} order number, purchase / order date, purchase amount, the first 4 numeric digits of HKID card number and Hong Kong mobile phone number. The purchase amount is the net amount paid after all discounts, offers (including credit card and all offers, discounts and “other coupons”) and product refunded and excludes the plastic shopping bag charging, the purchase of “Happy Stamp” redemption items, Wellcome gift vouchers, Octopus top-ups, delivery charges and “Click and Collect” service charges. A valid receipt must be issued between 14 May and 17 June 2021 by any Wellcome supermarkets in Hong Kong or issued between 14 May and 28 May 2021 by “Wellcome Delivers”^{**}. The original receipt should clearly show the purchased product name, purchase amount, receipt / order date and receipt / order number.
4. Each single receipt with HK\$60 purchase can earn one lucky draw chance. An extra lucky draw chance will be entitled for the purchase of every additional HK\$60 purchase. Customer can get extra lucky draw chances by purchasing designated product(s) of the week. If a receipt includes one kind of designated product of the week, an extra lucky draw chance will be given; includes two kinds of designated product of the week, 2 extra lucky draw chances will be given and so on. Purchased the same kind of designated product with more than 1 piece will be still entitled 1 extra lucky draw chance only. The designated product(s) will be changed every week. Each receipt is entitled to a maximum of 10 lucky draw chances (including lucky draw chance(s) entitled by purchase amount and extra lucky draw chance(s) entitled by the purchase of designated products). Number of participation and winning is not limited. Each receipt can be registered once only, any duplicated entries or wrong inputs will result in disqualification.
5. The deadline of lucky draw program registration will be at 11:59pm of 18 June 2021.
6. Instant win lucky draw: The instant win prizes will be drawn randomly by computer from 14 May to 18 June 2021. Grand prize winner will be notified individually by phone within 3 working days. 2nd and 3rd prize winners will receive SMS of winning confirmation within 1 working day and redemption details within 14 working days.
7. The instant win prizes including:
Grand prize: 10,000,000 yuu points (1 winner) (Valued: HK\$50,000)

2nd prize: HK\$100 Wellcome Vouchers (200 winners) (Total Valued: \$20,000)

3rd prize: HK\$50 Wellcome Vouchers (600 winners) (Total Valued: \$30,000)

All prizes of this promotion are instant win prizes.

8. Delivery note, duplicated receipt, coupon / voucher, credit card customer copy or receipt which only contains plastic shopping bag charge, the purchase of "Happy Stamp" redemption items, Wellcome gift vouchers, Octopus top-ups or delivery charges / "Click and Collect" service charges are not accepted for this promotion. Participants should keep the original receipt for prize redemption.
9. If the winners confirmed to have purchase of HK\$60 or above or designated products in the registration, yet if under verification that the purchase amount is below HK\$60 or does not match the amount entered or the designated products quantity does not match the quantity entered, it will result in disqualification. If the purchase amount or designated product quantity on "Wellcome Delivers"* receipt does not match the information entered due to out of stock, winners are required to present the original order confirmation (proforma invoice) print-out and receipt for verification when redemption.
10. Winners will be required to present the original receipts, the HKID card and redemption details SMS for verification when redemption. If a winner fails to present the receipt, the HKID card or redemption details SMS or the receipt number on the receipt or the HKID card number are inconsistent with the number that has been entered, Wellcome reserves the right of disqualification. The original receipt will be remarked "redeemed" after 2nd or 3rd prize redemption and collected after grand prize redemption.
11. Winners must redeem the prize or redemption letter in person at specific location and time and agree the terms and conditions of the prize. Authorized redemption is not allowed. Winners agree the photos and videos taken in redemption can be used for this promotional purpose in any channels and media by Wellcome.
12. Results of the lucky draw will be announced in Sing Tao Daily and The Standard on 25 June 2021. Winners will be notified individually by SMS (2nd and 3rd prize) or by phone (grand prize). The grand prize winner who cannot be contacted within 3 working days, cannot provide clear winning receipt photo and the original winning receipt or cannot complete the winning registration within designated period after received the winning registration notification will forfeit the prize. The grand prize winner must be existing yuu member or complete yuu member registration within the designated time after received the winning notification and provide the yuu member information. If the winner cannot provide the yuu member information within the designated period, the prize will be forfeited. The yuu points will only be credited to the winner's yuu account which the member name and phone number must be the same as the winner. Winners who cannot redeem the prize on or before 29 July 2021 (2nd and 3rd prize) or designated date (grand prize) will forfeit the prize.

13. The prize cannot be transferred, resold or exchanged for cash. Winners agree to abide by the terms and conditions which listed by the prize suppliers of the relevant prizes. Wellcome and prize suppliers shall not be responsible for any consequences due to the redemption or use of the prizes.
14. Participants understand and accept that Wellcome has no legal or other liabilities if any winners are unable to enjoy any prizes for whatever reasons or if any winners suffer from any personal injuries or property losses or damages in the course of his or her enjoyment of any prizes for whatever reasons.
15. If Wellcome reasonably believe that the winner may be unable to understand the terms and conditions in the acknowledgement of receipt or use / operate the prize safely, the prize and its related issues shall be redeemed and handled by the winner's guardian or immediate family member (limited to parent / son or daughter / spouse, need to provide copy of HK Birth Certificate, Marriage Certificate or guardianship certificate and can understand the terms and conditions in the acknowledgement of receipt and use / operate the prize safely). After the redemption, the winner's guardian or immediate family member shall make sure the winner agrees and understands the terms and conditions in the acknowledgement of receipt and uses / operates the prize with the winner.
16. Any receipts which are incomplete, fake, copy, broken, reprint, edited, smeared or not within the promotion period will not be accepted. Wellcome reserves the right to judge the eligibility of the winners. In case of loss of receipt, it will not be replaced or reissued.
17. During this promotion, if registered data or winning notification are lost, inaccurate, unidentifiable or damaged caused by any computer, network, telephone or technical issues which are not attributed to the default of Wellcome, Wellcome shall not have any legal liability if the participant is judged as disqualified and the participant cannot object.
18. All information provided by participants cannot be changed after registration. All information of participants should be based on the record of web registration. Any faulty, duplicate and incomplete information will result in disqualification. If winners cannot receive winning notifications or redemption details or cannot redeem the prize due to any fake, incomplete or incorrect information provided for promotion, Wellcome shall bear no responsibility. This promotion only accepts Hong Kong mobile phone number with traditional voice and SMS function provided by Hong Kong mobile network operators, if the mobile phone number does not carry the voice or the SMS function or registered phone number is not in use, invalid or changed when redemption, it will result in disqualification.
19. For enquiries of the registration or winning information, the registered person should contact us by the registered phone number.
20. In the interest of fairness, the employees of The Dairy Farm Company, Limited and its agency are not eligible for entry.

21. In case of disputes, the decision of Wellcome will be final and binding.
22. Any personal data collected will be used to contact and verify the identity of the participants for prize collection only and will be handled properly and kept confidential. Wellcome reserves the right to disqualify participants who refuse or fail to provide the relevant personal information. All personal data collected will be destroyed within 90 days after the end of the promotion. For company privacy policy, please refer to wellcomeluckydraw.com/eng/privacy
23. Trade Promotion Competition Licence Numbers: 54356-7

*“Wellcome Delivers” is Wellcome's online shopping platform